



Using HIT as a Health Improvement Tool
Hosted by Community Health Network of WV at Shepherd University
August 11 and 12, 2009

Topic:	Session Start:	Session End:	Speaker
Day 1			
Check – in & Continental Breakfast	8:00 am	8:30 am	
Welcome and Overview	8:30 am	8:45 am	D. Campbell
Using HIT as a strategic health improvement solution and the role of Open Source alternatives in the improvement process: This session will provide some lessons learned from the CHNWV experience and from other Open Source deployments.	8:45 am	10:15 am	D. Campbell, Dr. Chouinard, J. Shaffer and P. Groen
Break	10:15 am	10:30 am	
Assessment: How do you assess your organizational readiness for health improvement? This session will review information and tools needed to determine readiness and assessments in areas of clinical leadership, operations, IT infrastructure (hardware, wiring and connectivity purchases and installation) and integration with Medical Home and Planned Care processes.	10:30 am	12:15 pm	Dr. Chouinard, J. Shaffer and R. Chaufournier
Lunch - Storrer Ballroom	12:15 pm	1:15 pm	
Getting ready: How do you get clinical buy-in to use HIT to drive quality? This session will cover how to get clinical buy-in, define expectations, evaluate workflow and integrate clinical measures.	1:15 pm	2:45 pm	Dr. Chouinard and R. Chaufournier
Break	2:45 pm	3:00 pm	
Pre-implementation: How do you address care processes in anticipation of HIT implementation? This session will cover the considerations in looking at workflow changes and care teams in anticipation of HIT implementation. The session will also address expectations and how to manage resistance to change during this process.	3:00 pm	4:30 pm	Dr. Chouinard and R. Chaufournier
Discussion and Questions	4:30 pm	5:00 pm	D. Campbell
Breakout Session – How to evaluate EHRs and select an HIT solution	4:30 pm	5:30 pm	J. Shaffer and P. Groen
Networking Reception and Dinner - Bavarian Inn	6:00 pm	8:00 pm	

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Day 2			
Networking & Continental Breakfast	8:00 am	8:30 am	
Implementing your HIT Part I - Next Steps: During this session, you will learn about building your implementation team; project management; workflow redesign; building the system and customizing templates; data management and end user training.	8:30 am	10:30 am	K. Grounds and Dr. Chouinard
Break	10:30 am	10:45 am	
Implementing Part II - Infrastructure & Technology: During this session, the speakers will discuss the particular aspects of getting your system up and running; technical issues, interfaces and customization.	10:45 am	11:45 am	J. Shaffer and P. Groen
Lunch - Bavarian Inn	11:45 am	1:15 pm	
Using Data for Quality Improvement: This session will review system expectations and the planning, resources and skills it takes to get the information you need. Learn how EHR data can be used to support performance improvement activities. The use of dashboards will also be included in this discussion.	1:15 pm	2:30 pm	R. Chaufournier and Dr. Chouinard
Break	2:45 pm	3:00 pm	
Coordination your project with external partners: This session will cover how to coordinate your project with state and other partners, including Division of Primary Care and Medicaid; how to prepare for HIT incentives; how to gain and maintain Board support; and how to use data to drive continuous improvement as part of your strategic plan.	3:00 pm	4:00 pm	Panel review, including Gerald Roueche, Asst. to WVDHHR Sec. Martha Walker and Nell Phillips, WV Div. of Primary Care
Closing - Discussion and Questions	4:00pm	4:30pm	